

## PROGRAMME DESCRIPTION

The program, Diploma in Hotel Management prepares the students for a rewarding career in the hotel industry. It comprises sound theory and craft based learning (practical classes) with professional internships within the industry. It aims at providing students with the appropriate operational skills for rooms division, reception services, food and beverage service management as well as food production and also focuses on the development of a professional attitude for a career in the hotel industry. After completion of the Hotel Management Diploma, students can either continue their studies to complete the bachelor degree or they can start their professional career at this stage.

## PROGRAMME AIM

The steady increase in commercial and tourism activities has made career in the hotel industry quite attractive. This programme helps in filling the skills gap and uplifts the standards of workers in the hotel industry as it focuses on training and development of skills. Students are also provided the necessary education that will prepare them for senior-level jobs in the hotel industry. The practical experience acquired by the students through this program promises a fulfilling and rewarding career in this exciting and fast-growing industry.

## CAREER OPPORTUNITIES

1. Hotels- Food & Beverage (F&B) Service and Production, Housekeeping, Front Office, Marketing & Sales and Human Resource Department.
2. Shipping and Cruise liners- Food & Beverage (F&B) Service and Production.
3. Entrepreneurship ( Fast Food Restaurants, Dining Restaurants )

## INTAKE AND ENTRY REQUIREMENTS

### Intake :

January, July, October

### Entry Requirements :

1. Passed the Malaysian Certificate of Education (SPM) / Vocational Education Certificate (SPMV) with at least three credits in three subjects; or
2. Passed Unified Examination Certificate (UEC) with at least a B grade in 3 subjects; or
3. Passing O-Level with at least Grade C in 3 subjects; or
4. Passed the Malaysian High School Certificate (STPM) or equivalent with minimum grade C (NGMP 2.0) in any subject; or
5. Passed STAM (rank Maqbool); or
6. Graduated Community College Certificate MQF equivalent to level 3 in a related field; and
  - a. Passed SPM with at least a credit in one subject; and
  - b. Through consolidation program (if necessary); or
7. Pass the Malaysian Skills Certificate (SKM) Level 3 in a relevant field; and
  - a. Passed SPM with at least a credit in one subject; and
  - b. Through consolidation program (if necessary); or
8. Graduate Certificate in a related field (MQF Level 3) with a minimum CGPA of 2.0; or
9. Other qualifications recognized by the Malaysian Government.

### English Requirements :

International students must have proof of good proficiency in verbal and written English. For example, International English Language Testing System (IELTS) score of 4.0 or its equivalent. If a student does not meet this requirement, HEPS must offer English proficiency courses to ensure that the student's proficiency is sufficient to meet the needs of the programme.

### Call us :

1 300 880 111 (Malaysia)  
+603 78063478 (International)

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No. 2, Jalan Stadium, SS 7/15, Kelana Jaya, 47301, Petaling Jaya, Selangor Darul Ehsan, Malaysia.





## LIST OF COURSE/MODULE OFFERED IN THE PROGRAMME

Sl.No.	MQA Subject Code	Subject Name	Credits
1	HOSP 111	Introduction to Hospitality Industry	3
2	HOSP 253	Housekeeping Management	4
3	ENG 413	English I	3
<b><u>Elective (Choose any one module from the following):</u></b>			
4	MPU 2113	Malayasian Studies 2	3
5	MPU 2153	Malay Language Communication 2	3
6	COMP 101	Fundamental of Computer	3
7	HOSP 152	Front Office Management	4
8	HOSP 243	Food & Beverages Service Skills	4
9	CULN 242	Food & Beverage Hygiene	3
10	HOSP 282	Event Management	3
11	MPU 2222	Creative Problem Solving	2
12	HOSP 226	Restaurant Operations	4
13	HOSP 264	Human Resource Management in Hotel & Catering	3
14	HOSP 162	Principles of Hotel & Catering Law	3
15	MPU 2332	Constitution and Community	2
16	CULN 244	Kitchen Management	3
17	HOSP 232	Beverage Studies	3
18	COMM 119	Public Relation	3
19	HOSP 260	Marketing Hotel & Catering Service	3
20	FRN 101	Hotel French 1	3
21	CULN 292	Science & Health of Culinary study	3
22	MNGT 115	Business Management	3
23	ACCM 131	Accounting for Hospitality	3
24	HOSP 273	Industrial Training	4
25	ENT 1007	Entrepreneurship	3
26	HOSP 293	Hotel Maintenance	3
27	FRN 102	Hotel French 2	3
28	CULN 241	Food Production (Practical)	4

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